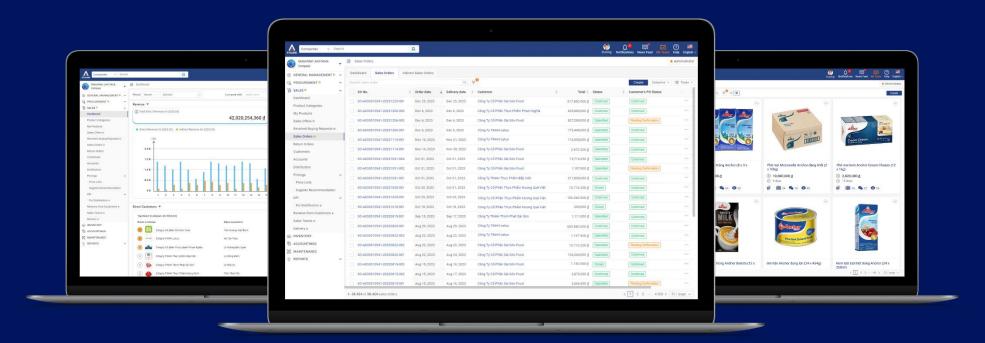


B2B Order Management Solution

Optimize order processing costs & improve sustainable profitability





Introduction to ATALINK B2B Order Management Solution

- Challenges in B2B order management
- Atalink B2B order management solution
- Benefits
- Implementation of Atalink solution

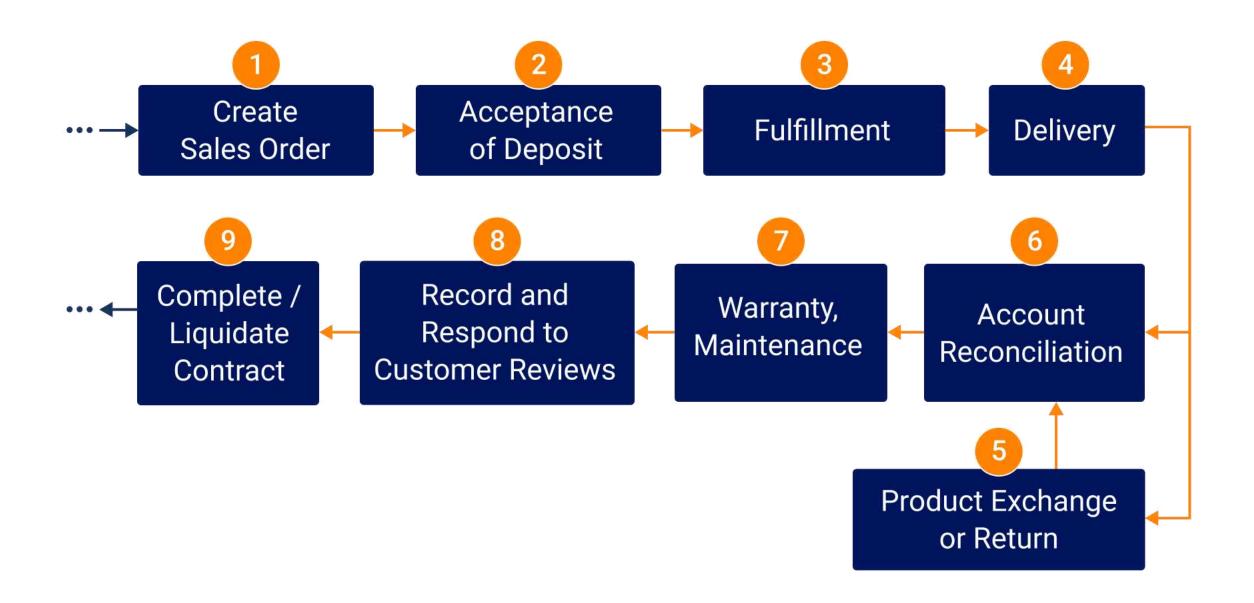
Overview of the Atalink platform

- Business context
- Atalink mission
- The unified supply chain management platform
- Success story

CHALLENGES

- Constraints on capital acquisition and bank loans
- Lengthy accounts receivable cycles led to cashflow inefficiency
- Sales volatility due to dynamic consumer preferences and competitive pressures
- Elevated costs stemming from operational inefficiencies in sales and inventory
- Absence of formalized customer feedback mechanisms
- Challenges in market trend forecasting
- A broad spectrum of unpredictable risk factors
- Resource limitations (financial, human capital, technological) hindering operational modernization and business management system improvements

TYPICAL SALES PROCESS





ATALINK B2B ORDER MANAGEMENT SOLUTION

Optimize order processing costs & improve sustainable profitability

Atalink helps businesses manage orders effectively, from managing product categories, customers, pricing policies, promotions, sales orders to managing warehouses, payments, and liabilities, outgoing invoices management; combined with powerful analysis report and decision support systems.

- Improve sales productivity
- Reduce order receiving and processing time
- Reduce errors to serve customers better

BENEFITS

16%

Increase visibility into your supply chain and reduce cost

32%

Increase responsiveness, drive more efficiency across your organization and with trading partners

128%

Get better work experience, engagement and satisfaction for your staff and trading partners









- 10% Operating 80% Reporting time interval

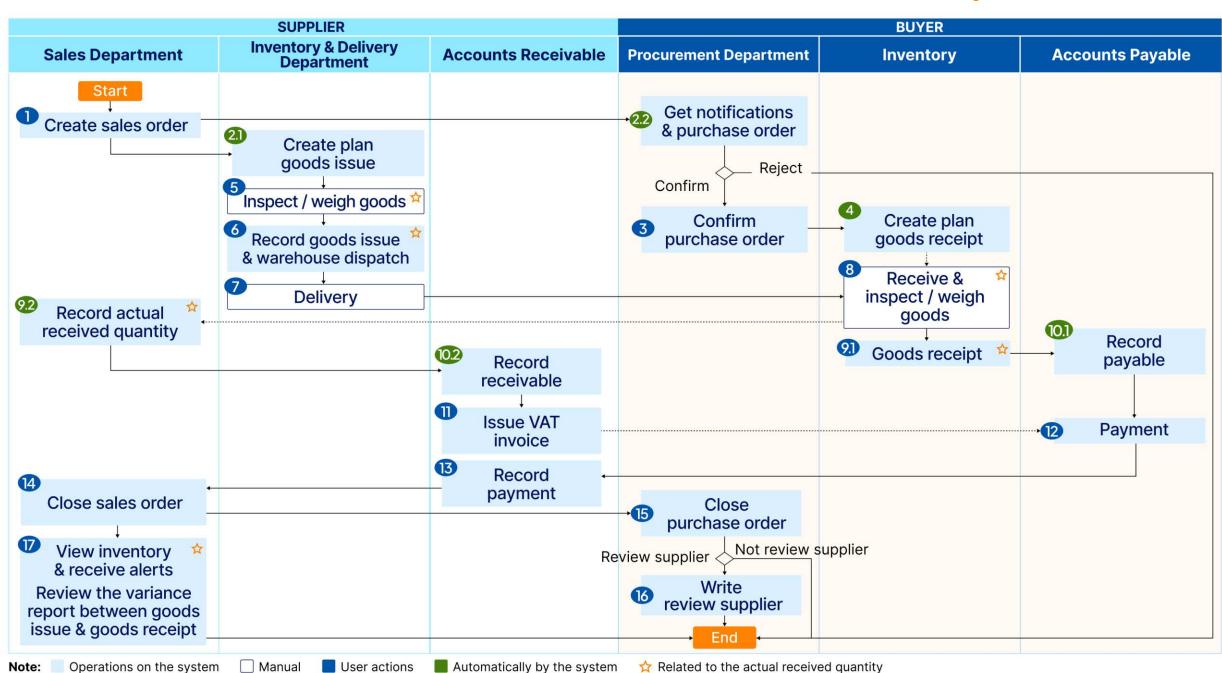
- Sales order information is instantly updated throughout business departments and with customers
- Effective receivables management and purchase history of customers
- Optimize inventory turnover, manage product shelf life and inventory levels better
- Enjoy utilities privilege from Atalink solution

ATALINK B2B ORDER MANAGEMENT SOLUTION: FEATURE LIST

- Product categories management
- Distributor, customer management
- Pricing policies, promotions management
- Received buying request management
- Sales offer management
- Sales team management

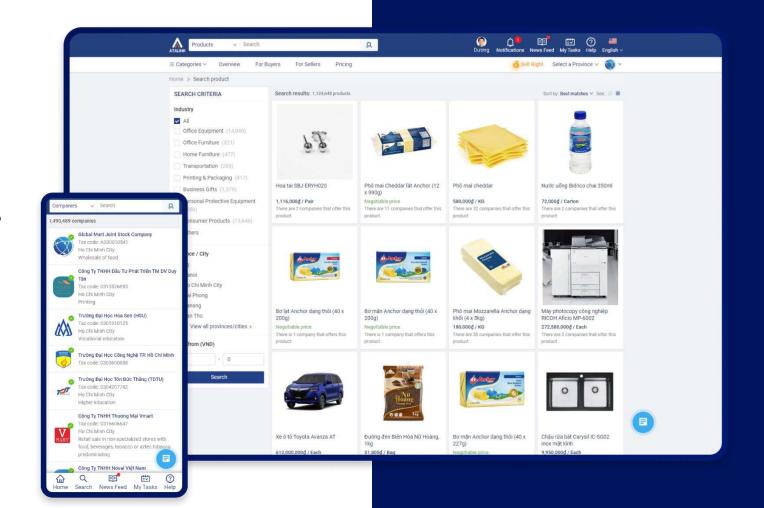
- Sales order management
- Input output inventory management
- Liabilities / Payment for distributor, customer
- Sales analysis report system
- Accounts receivable reporting
- Customer review management

INTERACT WITHIN YOUR COMPANY AND WITH TRADING PARTNERS IN 1 UNIQUE PLATFORM



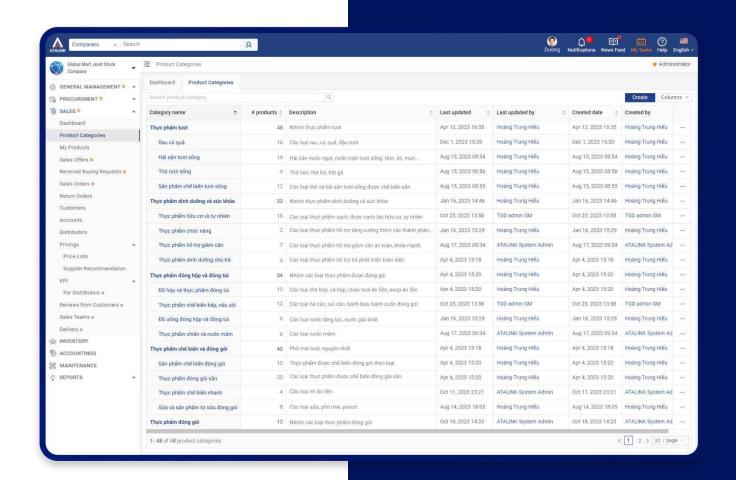
1,000,000+ PRODUCTS & 800,000+ ENTERPRISES MASTER DATA

- Expand business opportunities with Atalink B2B Marketplace
- Observe & analyze easily the activities of competitors
- Save time & effort during data entry, avoid information errors
- Synchronize transaction data



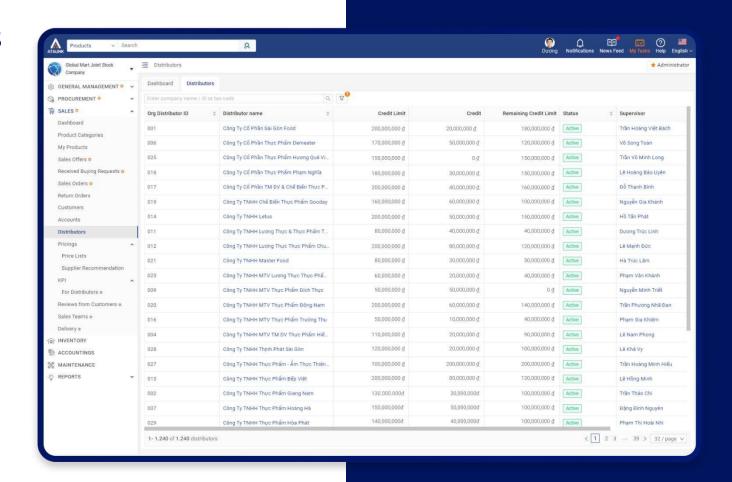
PRODUCT CATEGORIES MANAGEMENT

- The product categories are standardized according to international standards
- Manage product categories sold at multiple levels & units of measurement
- Search easily and filter products quickly & accurately
- Contribute to increasing sales for businesses



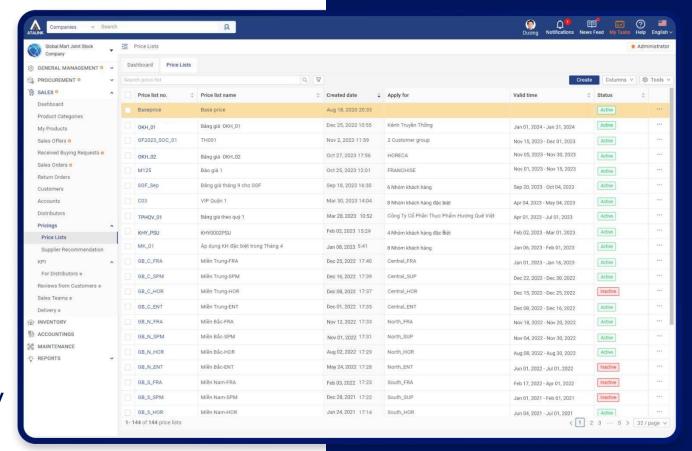
DISTRIBUTOR, CUSTOMER MANAGEMENT

- Build & maintain sustainable relationships with distributors & customers effectively
- Manage the list of distributors / customers & transaction status according to many criteria
- Interact with distributors & customers online in real-time
- Manage negotiation & transaction history with distributors & customers centrally and securely



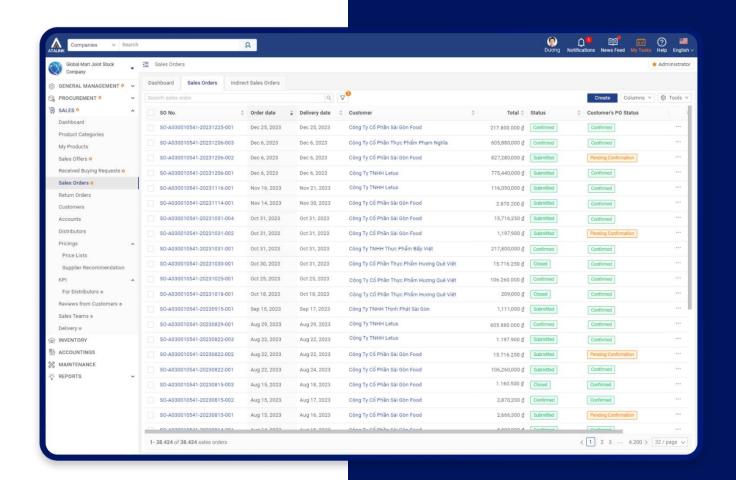
PRICING POLICIES & PROMOTIONS MANAGEMENT

- Set up pricing policies & promotions flexibly for each customer segment or group
- Control strictly pricing policies
 & promotion from the
 business's sales department to
 distributors & customers
- Manage the active status of each pricing policy & promotion quickly & accurately



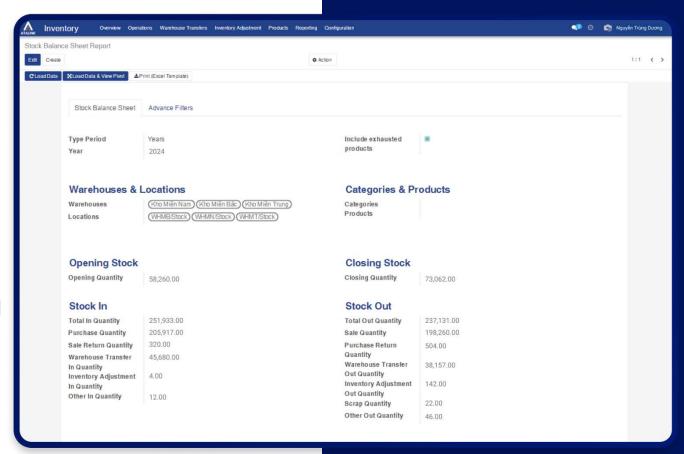
SALES ORDER MANAGEMENT

- Receive orders directly from customers 24/7 on the Atalink system
- Track & manage order status simply & conveniently
- Set up sales permission properly
- Improve sales team performance



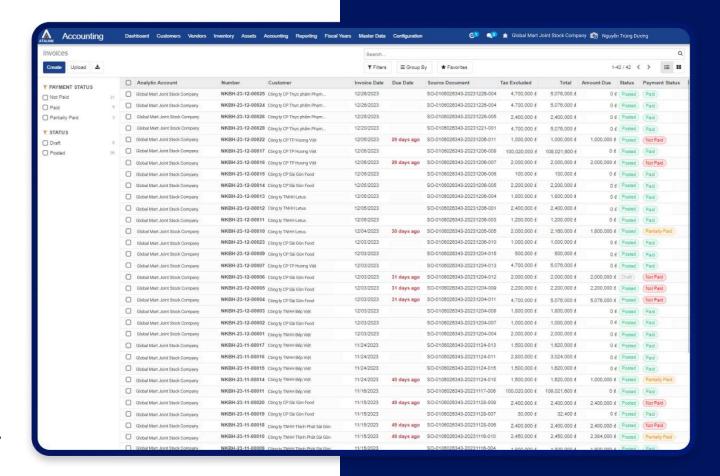
INVENTORY MANAGEMENT

- Inventory management across multiple devices, available 24/7
- Real-time stock balance sheet updates, with forecasted inventory effectively
- Optimize inventory turnover
- Be proactive in supply planning in the distribution system



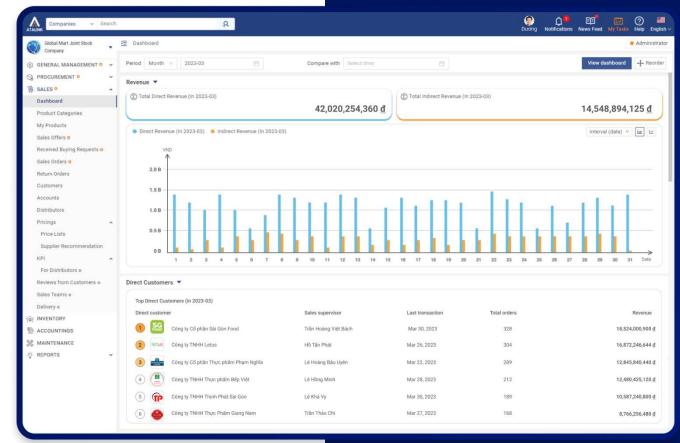
PAYMENT / LIABILITIES MANAGEMENT

- Instant financial management
- Monitor closely payment / liabilities progress of distributors & customers on each order
- Manage receivables of distributors & customers effectively
- The analysis reporting system helps businesses make decisions quickly & accurately



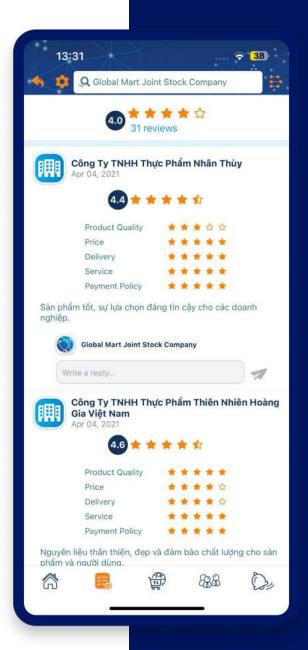
SALES DASHBOARD

- Track business performance quickly & accurately
- Analyze & evaluate the overall sales performance in many criteria
- The analysis reporting system helps businesses to make timely & data-driven decisions
- Take full advantage of Atalink
 B2B Order Management Solution
 to adapt to your business needs

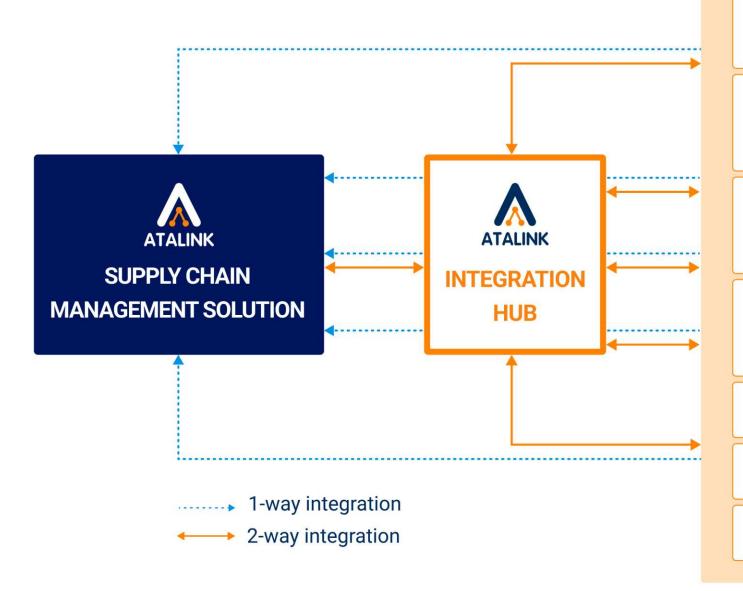


CUSTOMER REVIEW MANAGEMENT

- Increase reputation & competitive advantage over competitors
- Increase interaction between your business & customers
- Capture easily insights / useful information from your customers through their reviews
- Enhance your brand value



DATA INTEGRATION HUB































THE SOLUTION



Cloud SaaS



Desktop / laptop web and mobile app [iOS, Android]



Security and information safety according to ISO 27001:2022



Modern technologies (ReactJS, NodeJS, React Native ...)



Intelligent solution

SERVICE QUALITY COMMITMENT

- Uptime is consistently maintained at a minimum of 99%
- Downtime, excluding force majeure or pre-planned events
 - Do not exceed 12 consecutive hours
 - Do not exceed 24 cumulative hours in two weeks
 - Do not exceed 36 cumulative hours in any month
- 97% of customer interactions on each screen/page receive feedback within 3 seconds
- 90% of critical issues are resolved within 8 working hours from the time the request is received



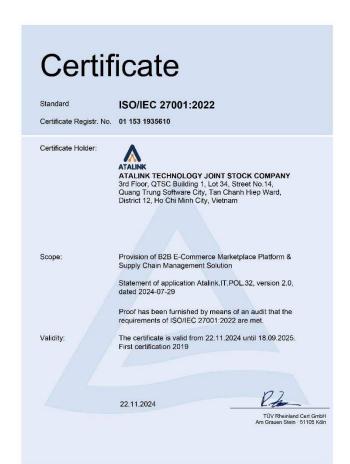
SECURITY & INFORMATION SAFETY

Atalink builds and maintains trust with Customers and Partners every day by creating products and services with four pillars of information security:

- Security: Atalink ensures the safety and security of data for businesses and <u>users</u>
- Privacy: Users own and control their own data
- Transparency: Users know how their data is collected, stored and accessed
- Compliance: Atalink complies with global standards for information security

Consistency in our Mission + Business Model

The success of Customers and Partners is the key to Atalink's success

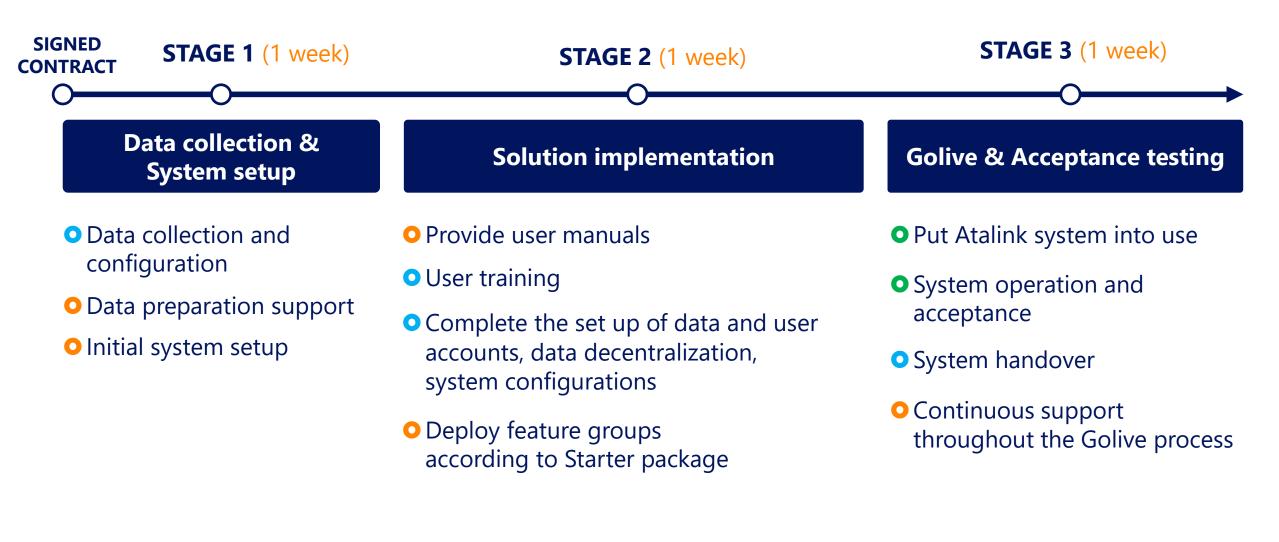


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IMPLEMENTATION ROADMAP - STANDARD PACKAGE (Implementation time: 3 weeks*)



• Customer

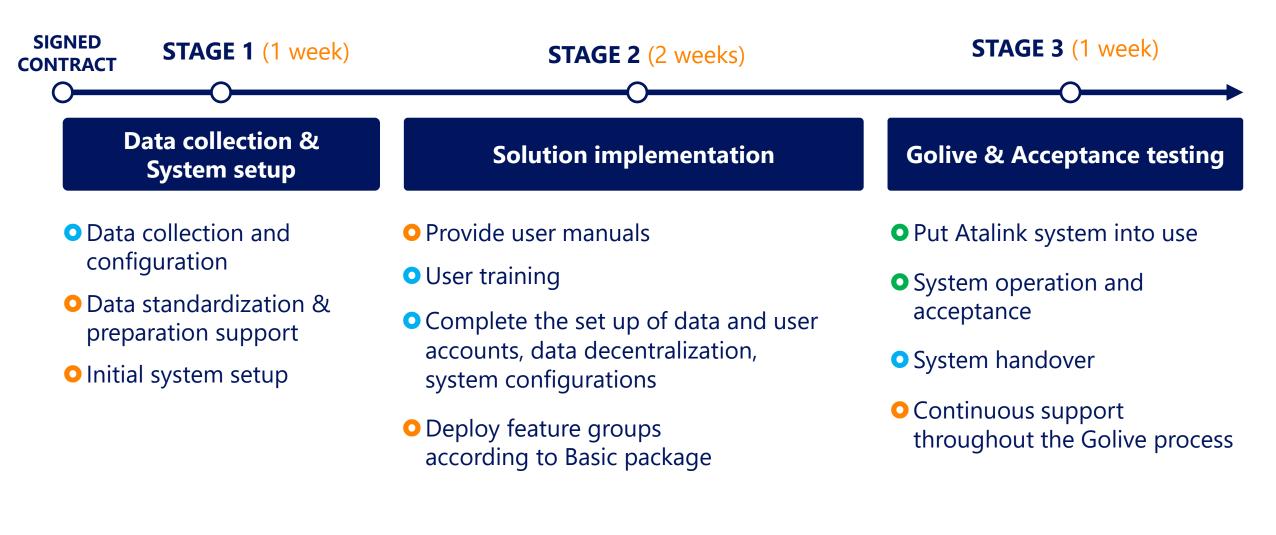
(*) Weekly unit is calculated based on official working weeks, excluding holidays and Tet holidays Implementation time may vary depending on the volume of data and related configuration settings

Atalink

Atalink & Customer

Note:

IMPLEMENTATION ROADMAP - SILVER PACKAGE (Implementation time: 4 weeks*)



• Customer

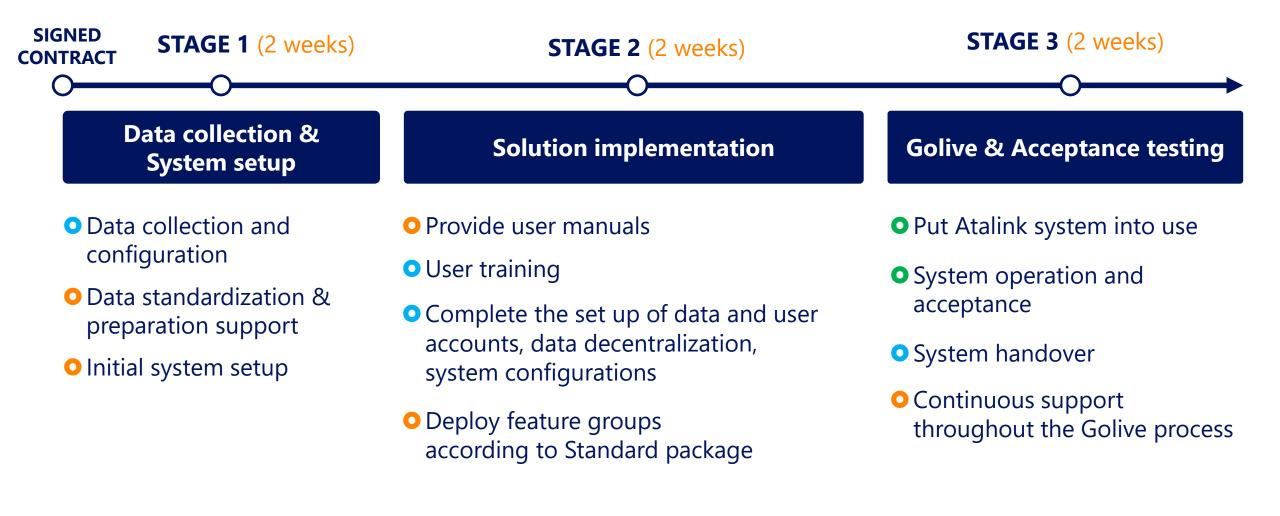
(*) Weekly units are calculated based on official working weeks, excluding holidays and Tet holidays Implementation time may vary depending on the volume of data and related configuration settings

Atalink

Atalink & Customer

Note:

IMPLEMENTATION ROADMAP - GOLD PACKAGE (Implementation time: 6 weeks*)



Customer

(*) Weekly units are calculated based on official working weeks, excluding holidays and Tet holidays
Implementation time may vary depending on the volume of data and related configuration settings
The roadmap does not yet include the development of additional features based on the needs of the business

Atalink

Atalink & Customer

Note:

IMPLEMENTATION ROADMAP - PLATINUM PACKAGE (Implementation time: 10-12 weeks*)

SIGNED CONTRACT

STAGE 1 (4 weeks)

STAGE 2 (4 weeks)

STAGE 3 (2-4 weeks)

Kick off, data collection and system setup

- Project kick-off (if needed)
 - Introduce project and participating members
 - Align deployment plan
- Data collection and configuration
 - User list, data dencentralization
 - Master data: purchase / sales products;
 Suppliers, customers
 - Information about Sales team & procurement configuration
 - Information abount Inventory setup
- Support data standardization & preparation
 - Standardize master data
 - Guide and support data input into the template
 & prepare for upload to the system
- Initial system setup
 - Prepare the infrastructure
 - Allocate and set up the system environment

Solution implementation

- Provide user manuals
 - User manuals for feature groups
- User training
 - Two offline training sessions (each session lasts 2 hours, free for businesses in HCM City)
 - Or 2 free online training sessions (each session lasts 2 hours)
- Complete the setup of data and system configurations
 - Master data
 - User data and permissions
 - Setup sales, procurement, and inventory
- Deploy feature groups according to Advanced package
 - Sales management
 - Procurement management
 - Inventory management

Golive & Acceptance

- Put Atalink system into use
 - The business is beginning to use Atalink for related tasks
- Operation and acceptance
 - Monitor the usage and support operation
 - Acceptance confirmation
- System handover
 - Information about system setup
 - Relevant documents and confirmations
- Continuous support throughout Golive Process
 - Provide the support throughout the process
 - Record and respond to user feedbacks
 - Handle and fix arising errors

Note: • Atalink & Customer • Atalink • Customer

(*) Weekly units are calculated based on official working weeks, excluding holidays and Tet holidays. Implementation time may vary depending on the volume of data and related configuration settings. The roadmap does not yet include the development of additional features based on the needs of the business



Supply Chain Management Solution with Built-in B2B Marketplace



BUSINESS CONTEXT

Global economic recession: A challenge and a golden opportunity for SMEs to transform and breakthrough based on technology leverage





OUR MISSION

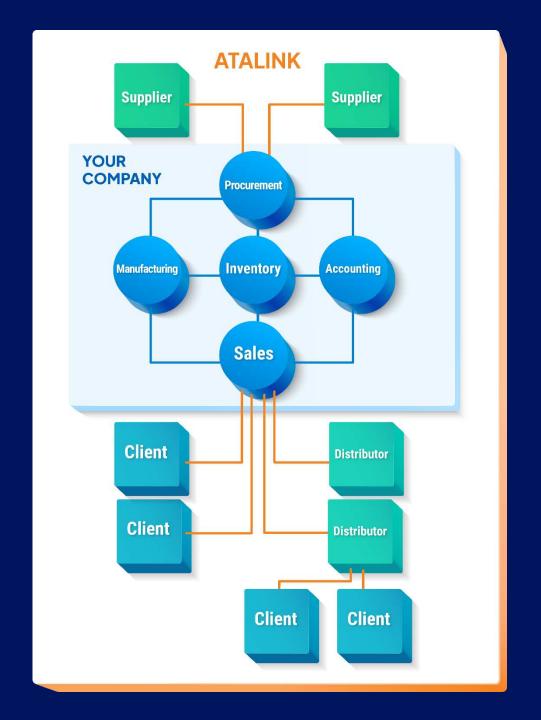
To foster interactivity across the whole supply chain — with standardized master data

Multi-National Enterprises as well as Small & Medium Businesses can all interact seamlessly with their Suppliers, Distributors and Clients - to optimize operation, reduce cost and drive more revenue

Atalink - The unified supply chain management solution

Interact within your company and with trading partners in 1 unique platform — empowered with standardized master data

- Connect your company with suppliers, distributors and clients
- Connect manufacturers with its supply chain of raw materials
- Connect products with markets
- Expand opportunities for buyers and suppliers with our built-in B2B marketplace



THE ECOSYSTEM

12,800+ companies onboarded

In various industries and domains



FMCG



Consumer Goods



Building Materials



Industrial Machinery



Electric, Electronic Devices



Offices Suppliers



Tools and Instruments



Suppliers and Accessories

ATALINK UNIQUE SELLING POINTS

- Atalink enables companies to interact both internally and externally in one platform
 - **Help optimize operational costs, thereby enhancing business efficiency**
- Atalink comes with master data of products and over 800,000 businesses that are verified and standardized
 - Save time and effort on data entry, avoid information errors, and synchronize transaction data
- Atalink provides a B2B Marketplace with more than 12,800 active businesses across various industries
 - Help businesses increase opportunities for growth

TYPICAL CUSTOMERS



































































The Unified Supply Chain Management Solution

Interact within your company and with trading partners in 1 unique platform

Download mobile app







Contact us

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